COVID-19: Information on Health and Benefits Programs

Due to COVID-19, Indiana has made several temporary changes to their health and benefits programs. (For our section about unemployment insurance, click here). Indiana Legal Services will continue to monitor the situation and provide updates in this space. If you think you have been wrongly denied coverage or services, you may apply for legal help with our office. Click here to find out how to apply for legal help.

Division of Family Resources Offices

- The Department of Family Resources (DFR) offices are closed statewide to in-person services. This closure is indefinite. However, customer service agents will continue to be available to work on your case remotely. You must make any changes to your case by phone, mail, or in your FSSA Benefits Portal. Click Here for DFR contact information.
- FSSA is still accepting health coverage, SNAP, and TANF applications by phone, mail, or online. Click Here for instructions on how to apply.
- If you have an in-person appointment scheduled at your local DFR office, the appointment will continue by phone.

SNAP Benefits

- For April and May, each household will receive their maximum allotment for a household their size. (For some households, this will mean additional benefits).
- Able-bodied adults without dependents will have additional eligibility for SNAP benefits.
- All work-related requirements for SNAP are waived.
- Click Here for instructions on how to apply.

New Medicaid Services Covered

- You will not need to pay any co-pay for a COVID-19 diagnostic test.
- The use of phone and video telemedicine services is encouraged, rather than attending an in-person appointment. Your health plan will cover virtual versions of almost all regularly covered services, including mental health services, from both in- and out-of-state providers so long as the services are within the provider’s applicable licensure and scope of practice. (Some services that must be done in person, such as lab services or chiropractor visits, are
excluded from this provision.) Contact your health plan for more information.

- Your doctor may be able to prescribe you more medication-assisted treatment at one time for substance use disorder.

**Premium Payments for HIP and CHIP are Waived**

- Through his executive order, the governor waived all Healthy Indiana Plan (HIP) and Children’s Health Insurance Program (CHIP) premium payments. For HIP, this means you should not be moved to HIP Basic or lose eligibility based on non-payment of POWER account.

***If you believe you are incorrectly denied or terminated from any of the above benefit programs, contact our office for an application for legal assistance. [Apply Here.](http://www.indianalegalservices.org/node/1027/covid-19-information-health-and-benefits-programs)

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