



Important notice regarding COVID-19

A Letter from Our Deputy Director regarding Our Response to COVID-19 - March 16, 2020

On March 12, 2020, after careful consideration, Indiana Legal Services, Inc., (ILS) decided to close its offices to non-ILS staff and to encourage staff to engage in telework. The health of our clients, staff, and volunteers is important to us and while this was a difficult decision to make, it was the correct decision. Much is still unknown about the COVID-19 virus and ILS continues to closely monitor the recommendations of the Centers for Disease Control and Prevention and the Indiana State Department of Health.

Although our physical doors are temporarily closed, ILS continues to accept applications for legal assistance through our intake hotline and our online intake portal. Our dedicated attorneys, paralegals, and support staff are continuing to work on behalf of our clients and low-income Indiana residents. We continue to be available to our clients by telephone, e-mail, and SMS text messaging. We have assembled a response team to monitor new developments related to the COVID-19 outbreak and the impact of those developments on our clients, our staff, and low-income Hoosiers.

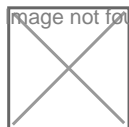
We will continue to update our website, indianalegalservices.org, as new and relevant information becomes available.

If you need help with a legal issue, you may place an application for help by calling us at **1-844-243-8570 (Monday - Friday from 10 am - 2 pm (EST))** or by placing an application online at indianalegalservices.org/applyonline.

Sincerely,

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Rakuya K. Trice

Deputy Director

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<http://www.indianalegalservices.org/coronavirusresponse>

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